

RETURN POLICY

We stand behind our products 100%, and your complete satisfaction is our goal. If you experience any fulfillment, shipping, or quality issues with an order, such as an incomplete or incorrect order, or if any damage occurred during shipping, please contact us within five business days to obtain your Return Authorization Number and begin the return process.

No other product returns are accepted, unless the product was ordered in error. In order to receive a credit for a returned product, you must notify, and get approval from, one of our customer service representatives within five business days of receiving the order. Please contact us before shipping any product back for a return, as we will not accept any returns received without a Return Authorization Number, generated by CinDen. All credits will be applied back to your account and will be available for future orders. All returns are subject to a 15% restocking fee.

To receive credit for returned product(s), you must:

- Notify Customer Service at infocindennutri@cinden.com within five business days of receiving the order to report the error or issue.
- Include your Return Authorization Number, provided by CinDen Customer Service, on the Return Form.
- Ensure that any products ordered in error remain un-opened, un-marked, and in a sellable condition.
- Make sure that it is a CinDen formula that is currently available in inventory.

Signature: _____

Printed Name: _____

Date: _____